



Warranty Authorisation	AAC Building Products Pty Ltd T/A Nasahi Phone: 1300 2 NASAHI Email: sales@nasahi.net.au 1331 Stud Rd, Rowville, VIC 3178
Provided To	Customers of Nasahi who have purchased all system components from Nasahi or a licensed distributor of Nasahi.
Systems	Nasahi products and systems when constructed in strict accordance with the Nasahi Low-Rise External Guide (March 2021), Nasahi High-Rise External Guide (April 2021), Nasahi Party Wall Guide (June 2021) and Nasahi Flooring Guide (August 2021).
Commencement Date	This warranty applies to Nasahi products purchased on or after 1st March 2021. Please check the Nasahi website for the latest versions of our installation guides.
Termination Date	Warranty applies until this document is superseded. Check the Nasahi website for details of current warranty.
Risk Coverage	Nasahi products are free from any defects in manufacturing and materials and shall not degrade or corrode during the Term of this warranty subject to the conditions and exclusions set out in this warranty document.
Term of Warranty	Nasahi systems are warranted for 7 years from date of purchase with lodgement of signed Installation Compliance Certificate. Nasahi Panels are warranted to be free from defects for a period of 15 years from date of purchase.
Conditions	This Warranty will only apply where: (a) The Product is handled and installed in accordance with Nasahi's Design and installation Guides and any other Nasahi manuals relevant to that particular Nasahi product, which is current at the time of use; (b) No external forces or causes have degraded the workmanship and/or materials of the Nasahi product other than those forces or causes which the National Construction Code and/or relevant Australian Standards regarding the products as having been designed to withstand under normal conditions; (c) The Nasahi product is coated so as to provide the minimum elasticity & water ingress protection as outlined in the relevant Nasahi Design and Installation Guide and such coatings are maintained so as to provide effective ongoing protection; and (d) In circumstances where the Nasahi product is used as part of a Nasahi building system: (i) All components used in the Nasahi building system were specified and sold by Nasahi or a licensed distributor of Nasahi; and (ii) The Nasahi building system was constructed to comply with the relevant Nasahi Design and Installation Guide, the National Construction Code and all relevant Australian Standards current at the time of installation.
Limitations	These Warranties are in addition to other rights and remedies of the consumer under the law in relation to the goods or services to which the Warranties relate. The following statement is provided where the Nasahi product is supplied to a buyer who is a "consumer" under the Australian Consumer Law: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
Exclusions	To the extent that the law allows, Nasahi shall not be liable for: (a) Damage to Nasahi products arising from external causes outside Nasahi's control including but not limited to, building structure movement, welding or other heating, pollution, exposure to conditions that would normally be deleterious to conventional concrete products (eg acidic environments), mechanical damage, hydrostatic pressure, electrical or electrolytic damage, incorrect cleaning, neglect, fire, explosion, radiation, collision, or other accident, acts of God, wars, riots, civil commotion, vandalism, or malicious damage, industrial action, adverse weather conditions (such as, for example, hail storms, sand storms) and the like, unless the damage is caused by the negligence or omission of Nasahi, and its employees or agents; (b) Deterioration of any part of a Nasahi product caused by work carried out on the Nasahi product after installation. (c) Any faults to the extent that they are caused or contributed to by any third party design or under-engineering of the building or structure to which the Nasahi product is attached (including but not limited to the design of the frame or foundations to which the Nasahi product is incorporated or affixed). (d) Cracking in any coatings applied over any Nasahi product (Note: Before choosing a coating system, it is the Builder's responsibility to liaise with the coatings manufacturer to ensure that the coating system meets the requirements outlined in the Nasahi Coating Specification document and the relevant Design and Installation Guide) Other than as expressly set out in these Warranties, and the warranties that cannot be excluded under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010) and any other law, Nasahi excludes all other warranties and guarantees with regard to Nasahi products including all implied warranties and guarantees. To the extent it is able to do so, Nasahi excludes all liability for loss and damage (including consequential loss) where the relevant Nasahi product is a good other than of a kind ordinarily acquired for personal, domestic or household consumption.
Compensation	Subject to the rights and remedies of a consumer under a law which cannot be limited, the liability of Nasahi under this Warranty will be limited, at the option of Nasahi, to: (a) The replacement of the defective Nasahi product or the supply of equivalent goods; (b) The repair of the defective Nasahi product: or payment for the replacement or repair of the defective Nasahi product.
Related Warranties	This Nasahi product warranty does not apply in respect of third party coating products or systems. Please see your coatings supplier for details of their warranty.
Claim Process	If you are the homeowner, please contact your Builder. If you are the Builder, please obtain your proof of purchase and Installation Compliance Certificate then contact Nasahi customer service on 1300 2 NASAHI or at 1331 Stud Rd, Rowville, Victoria 3178. All expense of claiming the warranty will be borne by the person making the claim. Nasahi may require documentation supporting the claim to be provided.